Student Charter

Metanoia Institute values its long-standing reputation for providing training of outstanding relevance and quality and we aspire to work in partnership with our students in a learning environment which strongly encourages the mutually beneficial exchange of ideas, observations and experience.

This Charter has been jointly written by students and staff with the aim of articulating our shared commitment to developing and maintaining the characteristics of our community that will best support our mutual success while providing a guide to what students and staff can reasonably expect of each other.

This Charter will be reviewed on a biennial basis to ensure that it continues to reflect our intentions and expectations.

Metanoia Institute's Vision

- To invest in the life of individuals, organisations and communities through excellence in training, practice and research in the psychological therapies.

Metanoia Institute's Mission

- To offer high quality humanistic and integrative programmes of study in the professional fields of counselling, psychotherapy, counselling psychology, supervision, coaching and organisational development through the provision of a wide range of opportunities, to support research in the development of professional knowledge, to work closely with relevant professional bodies as well as our partners in the university sector and to provide lower cost counselling and psychotherapy services for the benefit of the general public.

Metanoia Institute's Aims

- To offer teaching, training and lifelong learning of the highest quality;
- To provide students with a theoretical and practical framework on which to base a professional and ethical practice in their chosen area of work;
- To enhance the Institute's reputation for excellence in practice-based research and scholarship;
- To offer practitioner training within a supportive and inclusive environment;
- To provide accessible and effective educational and clinical services to the wider community;
- To develop a research active culture within each department.

Learning, Teaching and Assessment

Metanoia Institute's approach to learning and teaching aims:

- To foster positive student experience through relevant teaching and learning strategies;
- To develop innovative and responsive programmes which meet the needs of all stakeholders;
- To recruit and retain high quality staff who can effectively carry forward the stated aims of the Institute;
- To respond in teaching and practice to the demands of changes in the wider field;
- To pursue appropriate and beneficial international links;
- To ensure ethical, excellent and informed practice and research;
- To contribute to professional knowledge for the benefit of the clients and the profession.

What we can expect of each other

- That we will value and support diversity across disciplines, communities and cultures;
- That we will interact with fairness and respect;
- That we will communicate with each other in ways that are clear, relevant, respectful, accurate and timely, and exemplified by transparency and constructive dialogue;
- That we will respect confidentiality and only use information we have been given for the legitimate purposes for which it is provided.

What students can expect from Metanoia Institute

- Training programmes that have a contemporary relevance and enable you to make an important and sustained contribution to the field;
- Assessment that responds appropriately to your programme and modular learning outcomes, reflects the credit level and value attached to them and utilises assessment and grading criteria that are explicit, accessible and fair;
- Feedback that is detailed, robust and timely and that enables you to further your understanding of the subject;
- A high quality and stimulating learning environment in which our staff share a common set of values and commitment to deliver training programmes of the highest standard;
- Access to our library, learning resources and information technology to support your studies;

- A system of confidential, pragmatic support to guide and assist you through your programme of study;
- The opportunity to provide regular and detailed feedback on your experience as a student;
- Accurate, accessible and timely information about your programme of study, assessment and feedback arrangements and regulations, policies and procedures.

What Metanoia Institute can expect from students

- That you attend and participate in all lectures, seminars and meetings in accordance with our attendance requirements and that you inform the appropriate course officer of any essential absences during your course of study;
- That you submit your coursework by the deadline provided to you in advance;
- That you engage fully with the feedback provided by academic staff and supervisors;
- That you engage fully with your learning environment and resources, as well as with your support services, to optimise your potential to succeed;
- That you manage your learning including private study and professional development and practice in accordance with the applicable policies and procedures.